

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/549,667

Patent No.: 6,985,893

Filed: April 14, 2000

Assignee: RightNow Technologies, Inc.

Applicant: Douglas K. Warner et al.

Docket No.: 55564.10036

Title: USAGE BASE STRENGTH BETWEEN RELATED HELP TOPICS AND
CONTEXT BASED MAPPING THEREOF IN A HELP INFORMATION
RETRIEVAL SYSTEM

Filed Via EFS-Web

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450


**NOTIFICATION OF LOSS ENTITLEMENT TO SMALL ENTITY STATUS
(37 C.F.R. § 1.27(g)(2))**

1. Applicant asserted small entity status in this application on April 14, 2000 by submission of a written assertion of small entity status under 37 C.F.R. § 1.27 (c)(1).
2. Applicant hereby notifies the Office, in accordance with the requirements of 37 C.F.R. § 1.27(g)(2), that it no longer has status as a small entity.
3. Signature is provided by the Assignee of record of the entire interest. Assignment was recorded in the USPTO at Reel 011272 and Frame 0299.
4. A Statement under 37 CFR 3.73(b) is also enclosed.

Date: 1-29-09

By: Alan Rassaby

Title: Vice President, Legal and Risk Management

Signature 

Assignee Address:

RightNow Technologies, Inc.

77 Discovery Drive

P.O.Box 9300

Bozeman, MT 59718